

Seamless MediClaim Management

Simplifying Process. Enhancing Care.

ZyncFlo, a smart healthcare process management solution designed to simplify and optimize medical claim coordination through a seamless digital ecosystem.

ZyncFlo delivers a streamlined approach to healthcare process management, ensuring smoother communication, faster claim handling, and an enhanced operational workflow.



Agenda

- 01** Agenda
- 02** ZyncFlo for Hospitals
- 03** What have we built ?
- 04** Value with Zyncflo
- 05** Why choose us?
- 06** Commercials & Next Steps

WELCOME TO THE NEXT GEN REVENUE OPERATING SYSTEM

ZyncFlo

Seamless workflow automation that connects
your teams, tools, and data in real time.

AI-Powered

Real-Time Sync

Zero Downtime

Enterprise Ready

Get Started →

A man and a woman, both wearing blue surgical face masks, are in an office. The man is seated at a desk, pointing at a computer monitor. The woman stands behind him, looking at the screen. The office has large windows with vertical blinds in the background.

ZyncFlo

Single Window IPDCashless Claim Management Suite

India's default Revenue Operating System

Our Presence in India Market

Zyncflo

Single Window Cashless Claim Management Platform



12,000+
Hospitals



2 lakh+
Monthly Claims



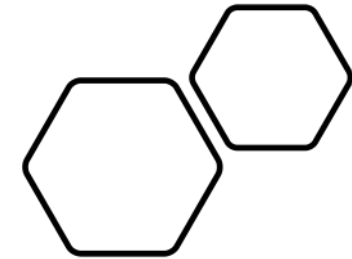
India's most trusted
claims network

30% Market Share

Highly scalable Health
cloud exchange

Designed to sustain &
Scale

Highly secured frame
network



Processing nearly **2 lakh+ claims**
monthly through our payer network



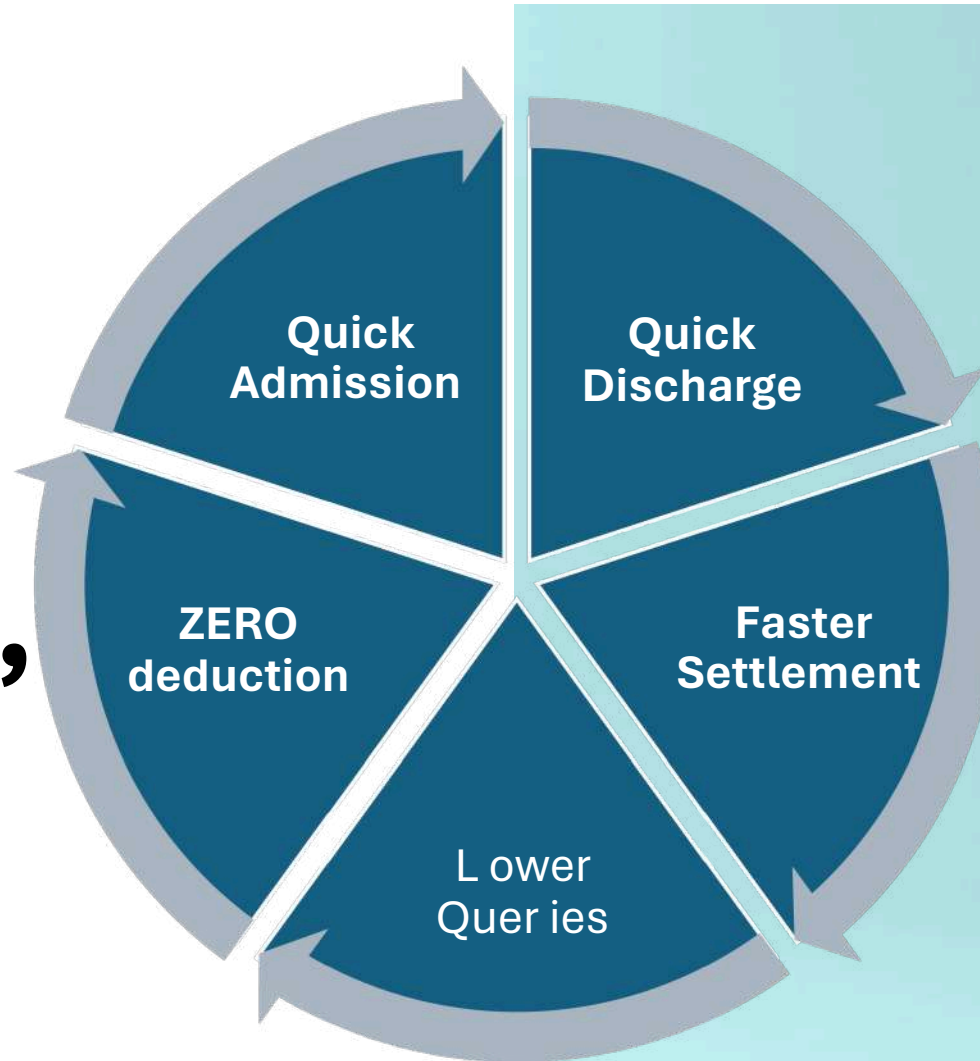
Hospitals operational pain points....

Compressed Revenue | Operational Chaos

The Big Question

Management Ask?

‘Faster Claim Processing’



Powering Predictable,
cashless healthcare
through a single
intelligent digital
backbone

ZyncFlo



Four pillars that set us apart from legacy solutions.



AI-First Engine

- NLP-driven code suggestions
- Predictive denial scoring (Road Map)
- Auto-learns from corrections
- NLP based Search options



Real-Time Speed

- Claims processed in <4sec
- Instant eligibility checks
- Live dashboard analytics
- Customized MIS & TAT reports



Deep Integrations

- DeepIntegration withLeadingHIS
- Pre-built EHR connectors
- HL7 FHIR native support
- Bi-directional payer links



Smart Analytics

- Revenue cycle forecasting
- Denial pattern detection
- Custom KPI dashboards
- TAT reports
- Business & Finance Trends
- StructuredFinancial Data
- Specialty Performance
- Payer & Insurance specific Data

Legacy vs ZyncFlo

Feature	Legacy Systems	ZyncFlo
ClaimProcessing Time	✗ 30+days	✓ < 24hours
First-Pass Acceptance	✗ 70–75%	✓ 97.8%
Denial Management	✗ Manual review	✓ 85% auto-resolved
Eligibility Verification	✗ Batch (next day)	✓ Real-time
System Integration	✗ Custom builds	✓ Pre-built connectors
Compliance Updates	✗ Quarterly patches	✓ Continuous auto-update
Cost per Claim	✗ \$6.50 – \$12.00	✓ \$1.20
Analytics	✗ Static reports	✓ Live AI dashboards

Measurable ROI within 90 days of deployment.

22.31Cr

Per 500-bed facility

+340% ROI

97.8%

CleanClaimRate

Up from 73% industry avg

+ 24 .8 pp

< 4 sec

Per claim end-to-end

-99.8%

62%

Cost Reduction

In operational overhead

Year 1

Value for Hospital Leadership

For CEOs

- ✓ Faster patient journeys
- ✓ Better payer relationships
- ✓ Scalable growth under regulation

ZyncFlo Benefits:

- Better Patient Exp.
- Timely collections
- Near ZERO reductions
- Smooth Operations
- Quick Admission / Discharge

For CIOs

- ✓ Single integration layer
- ✓ Reduced dependency on TPA portals
- ✓ Future-ready architecture
- ✓ Regulator-safe design

ZyncFlo Benefits:

- Single source of truth
- No requirement for Multiple Portals
- One System – Manages All
- Auto release & Upgrades
- Option to Customize

For CFOs

- ✓ Cash flow predictability
- ✓ Settlement timelines
- ✓ Revenue leakage control






ZyncFlo Benefits:

- Margin Protection
- Policy Adherence
- Write off reductions
- Reconciliation
- Payer Follow up (On Demand)






One Console –All Wins for All

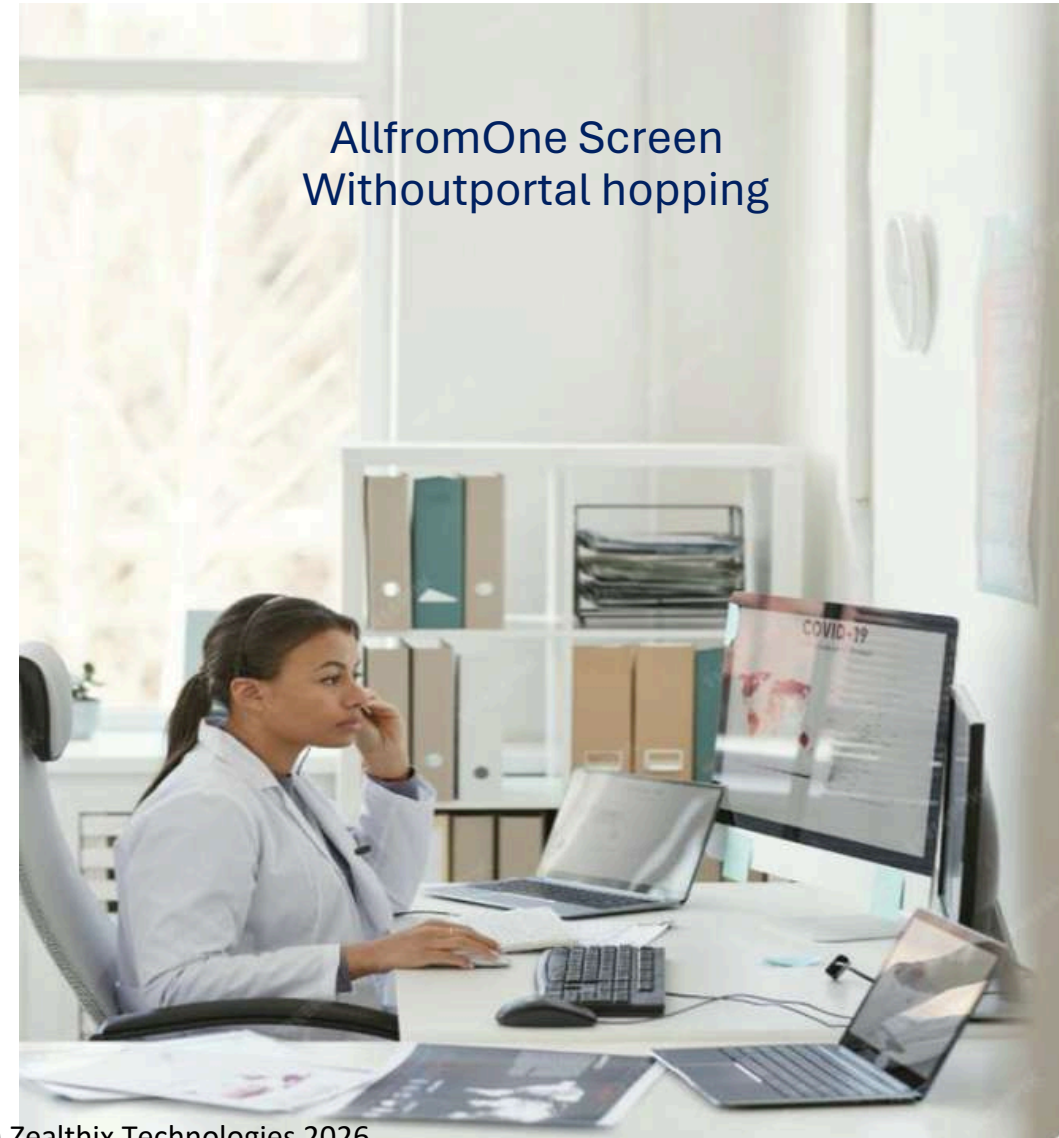
Simplifying the Hospital Experience, Bringing Ops Efficiency across Hospitals

With **ZyncFlo**, hospitals have Policy discipline:

-  Approved vs utilized tracking
-  Enhancement governance
-  Discharge-time accuracy
-  Claim defensibility
-  **Financial Control**

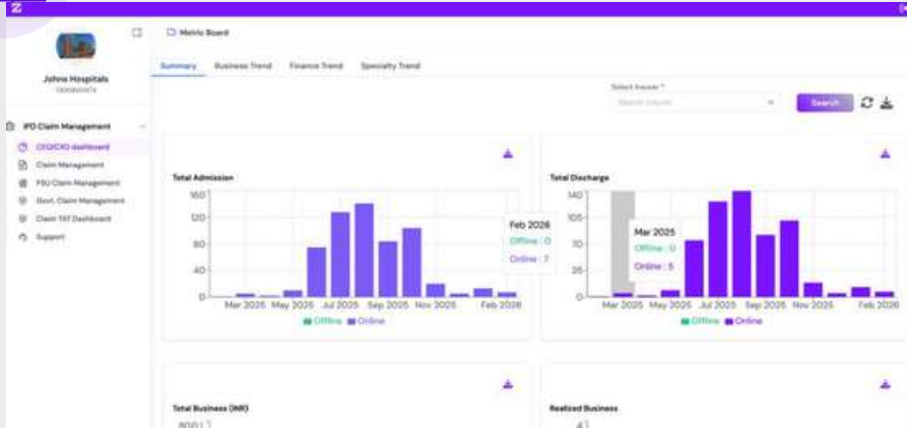
With **ZyncFlo**, hospitals have one Screen for all TPAs:

-  Eligibility Checks
-  Pre-authorization
-  Queries & Enhancements
-  Discharge & Final Claims
-  **Operational Simplification**

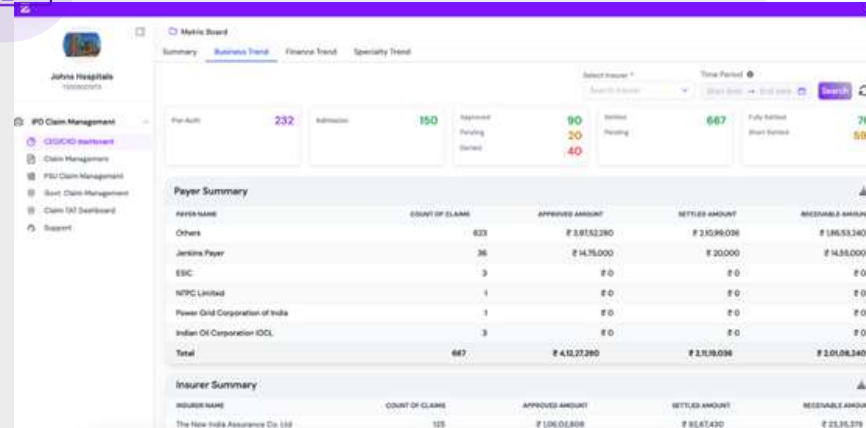


All from One Screen
Without portal hopping

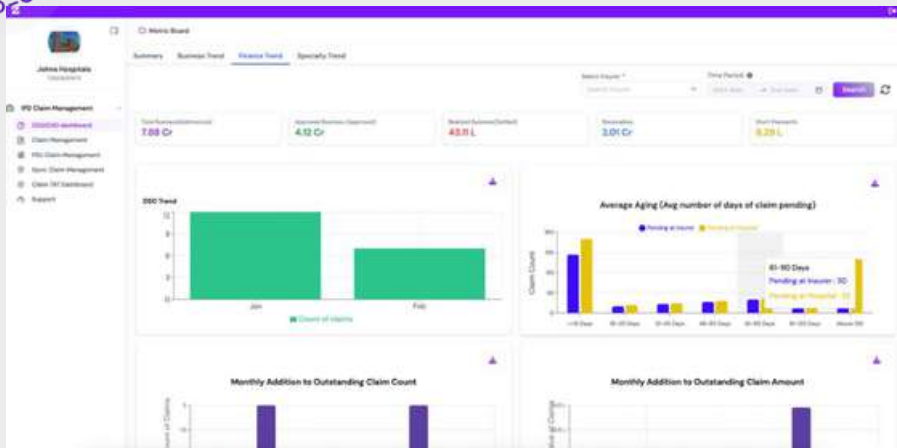
C-Suite Dashboards – 1 Window for everyone !



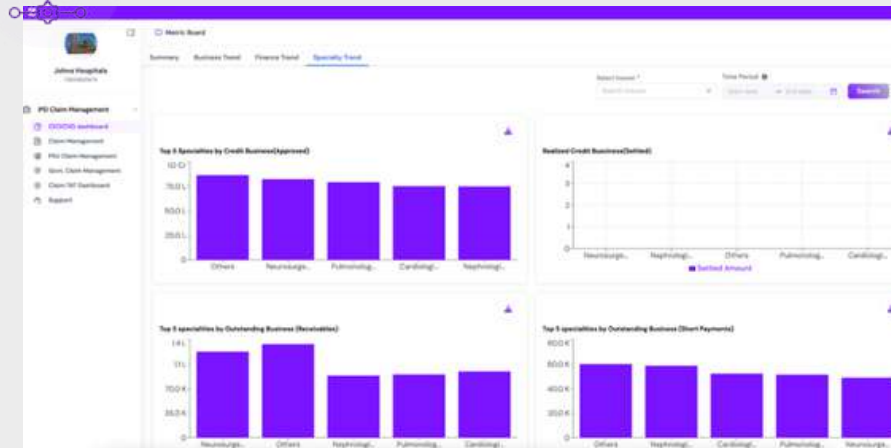
Eagle View - Summary



Hospital - Business Trend



Hospital - Finance Trend



Hospital Specialty Contribution Trend

CEO's

CFO's

CXO's

Claims Transaction Window

The screenshot displays the 'Claim Listing' interface. At the top, there are filters for 'Status' (set to 'All'), 'Stage' (set to 'Select Action'), and 'Specialty' (set to 'Select Specialty'). A search bar is also present. Below the filters, three summary cards are shown:

- PREAUTH (00)**: Approved: 1, Denied: 0, Draft: 1, Initiated: 13, Still: 1
- DISCHARGE (00)**: Approved: 10, Denied: 0, Initiated: 0, Still: 0
- SETTLEMENT (00)**: Completed: 0, In Process: 0, Short Completed: 0, Still: 0

The main table lists individual claims with the following columns: Payer Name, Patient Name, Policy No, Stage, Status, Elapsed Time, and Actions. The 'Elapsed Time' column includes a bar chart showing the distribution of claims across different stages.

Payer Name	Patient Name	Policy No	Stage	Status	Elapsed Time	Actions
Medi Assist	Shiv Ram Arsal (Male)	53267697	PREAUTH	Draft	-	-
Medi Assist	Shiv Ram Arsal (Male)	537887-1-B	PREAUTH	Pre Auth Initiated	00 02 05 08	-
Medi Assist	Spaul Sharma (Male)	50688779	PREAUTH	Pre Auth Query Requested	-	-
Mira Supa	Rishi Narwaria (Male)	187176	CLAIM	Discharge Approved	-	-
Vital	Lurika Malik (Female)	BLR-NC-00806-0025-0832704-D	PREAUTH	Pre Auth Approved	-	-
Vital	Wrika Motra (Female)	3-RI-25-00049-000	CLAIM	Discharge Approved	-	-
Family Health Plan TN	Fawen (Male)	020400-HDPC-OFFICERS-NOB	PREAUTH	Pre Auth Initiated	02 22 47 05	-
Vital	Wrika Motra (Female)	3-RI-25-00049-000	PREAUTH	Pre Auth Initiated	02 23 08 11	-
Care Health	JOHN MURMU (Male)	4872822	CLAIM	Discharge Approved	-	-
Medi Assist	Renuka Swaram (Female)	403804751	CLAIM	Discharge Approved	-	-
Medi Assist	Randani Vinayak (Female)	405098891	PREAUTH	Discharge Approved	-	-
HEPC ERGO General Insurance Co Ltd	Satbir Singh (Male)	280320194487106000	PREAUTH	Discharge Approved	-	-
HEPC ERGO General Insurance Co Ltd	Satbir Singh (Male)	280320194487106000	PREAUTH	Pre Auth Initiated	05 08 12 13	-
HEPC ERGO General Insurance Co Ltd	Vinodhar Kumar (Male)	2818204400574304000	PREAUTH	Discharge Approved	-	-
Medi Assist	Anisha Atul Sandhu (Female)	519550180	PREAUTH	Discharge Approved	-	-
Medi Assist	Anisha Atul Sandhu (Female)	519550180	PREAUTH	Pre Auth Initiated	08 08 11 16	-
Medi Assist	Anisha Atul Sandhu (Female)	519550180	PREAUTH	Pre Auth Initiated	08 08 18 43	-

Pre – Integrated with all Leading HIMS Systems

Rajiv Gandhi Cancer Institute
T3009001K13

IPD Claim Management

- CEO/CXO dashboard
- Claim Management
- PSU Claim Management
- Govt. Claim Management
- Claim TAT Dashboard
- Support
- Reconciliation

Admin Settings

- Profile Management

New Admission (Pre Auth)

Step 1/6 Search

Payer HIS NHCX Enter Manually

Patient Id ABDM19625 Search

SUNANDA

# Patient ID	Mobile No
ABDM19625	6397068500
🔍 Doctor Name	# Department Name
Ambar Khaira	Nephrology
📄 Visit Id	📍 Visit Type
1187	OUTPATIENT
📅 Visit Date & Time	₹ Amount
22-01-2026 04:29 PM	--

SUNANDA

# Patient ID	Mobile No
ABDM19625	6397068500
🔍 Doctor Name	# Department Name
Neurology Team Unit 1	Neurology
📄 Visit Id	📍 Visit Type
30	FINANCIAL_CO..
📅 Visit Date & Time	₹ Amount
22-01-2026 05:33 AM	237933

Select Insurer
Click the dropdown to select the insurer.

Select Patient Details
Fill all the details for the patients.

Select Treatment Details
Select Treatment Details to go through next steps.

Select Bill Details
Enter total bill amount (without deducting/putting any discount).

Document Attachment
Attach available documents from HIS or upload additional ones.

Final Review and Submission
Verify, Correct or Retry if necessary before submitting the claim form.

Logout

Next

Real Time Financial Reconciliation

Doubledigitaccuracy|E2Einfooutofcommunicationfromtimeline info.

Patient Nam	Patient Mobi	Email ID	Reported To	Test Conduct	Consent	Total Amoun	Approved An	Settled Amo	Tds Amount	Icd Co
T. Satyam (Mal	9999363433	tpa@gmail.c	No	No	Yes	₹ 94,000	0	0	0	00160
02XTI SUNANDA	(6397068500	SUNANDA@	No	No	Yes	₹ 2,37,931	237933	0	0	I2570
11 SUNANDA	(6397068500	SUNANDA@	No	No	Yes	₹ 2,37,933	237933	0	0	I2570
	-	-	No	No	No	₹ 0	0	0	0	-
Ashish Jaisw	9999363433	ashish@gma	No	No	No	₹ 94,000	0	0	0	R22.7
(Male	9878534465	kamal@gma	No	No	Yes	₹ 94,000	0	0	0	I2570
Male	9868765647	kamal@gma	No	No	Yes	₹ 94,000	0	0	0	I2570
Vinay (Male)	9837486758	jnbijn@inbi.c	No	No	Yes	₹ 94,000	0	0	0	I2570
SUNANDA	(6397068500	SUNANDA@	No	No	Yes	₹ 2,37,933	237933	0	0	I2570
02XTI Om Prakash	9999363433	omprakash@	No	No	Yes	₹ 94,000	0	0	0	I2571
03002XTI ()	-	-	No	No	No	₹ 0	0	0	0	-
9002XTI ()	-	-	No	No	No	₹ 0	0	0	0	-
02XTI SUNANDA	(6397068500	SUNANDA@	No	No	Yes	₹ 2,37,933	40000	0	0	I2570
02XTI SUNANDA	(6397068500	SUNANDA@	No	No	Yes	₹ 2,37,933	237933	0	0	I2570
02XTI SUNANDA	(6397068500	SUNANDA@	No	No	Yes	₹ 2,37,933	237933	0	0	I2570
3002XTI SUNANDA	(6397068500	SUNANDA@	No	No	Yes	₹ 2,37,933	237933	0	0	I2570
09002XTI ()	-	-	No	No	No	₹ 0	0	0	0	-
09002XTI Hemant (Ma	9999363433	tpa@gmail.c	No	No	Yes	₹ 94,000	0	0	0	I2570
0902XTI Ashish Jaisw	9999363433	tpa@gmail.c	No	No	No	₹ 94,000	0	0	0	0J9N0
02XTI Ashish Jaisw	9999363433	tpa@gmail.c	No	No	No	₹ 94,000	0	0	0	R22.4
XTI ()	-	-	No	No	No	₹ 0	0	0	0	-
XTI Lokesh (Male	9999363433	lokesh@gma	No	No	Yes	₹ 1,20,000	90000	0	0	I2570
XTI Lokesh Kum:	9905676830	tpa@hospita	No	No	Yes	₹ 1,20,000	0	0	0	127
Lokesh (Fem	9878678567	lokesh@gma	No	No	No	₹ 0	0	0	0	-
Lokesh (Male	8754685468	lokesh@gma	No	No	Yes	₹ 13,00,000	1300000	20000	0	I2570

Claims Status Update

E2E info out of communication from timeline info.

Real Time Claims Status on Timeline

Claims Status with Complete Info including payer letters 😊

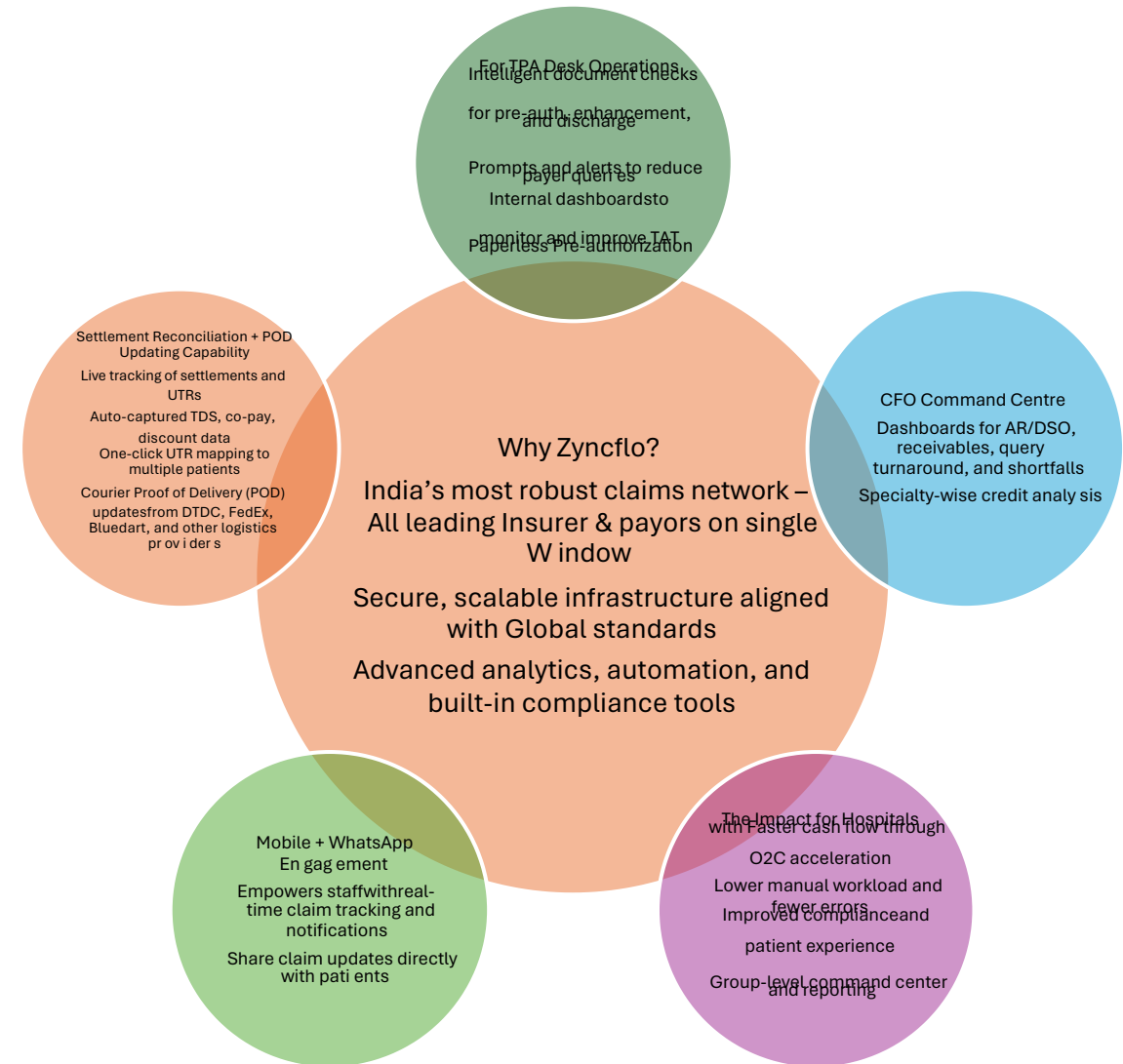
Audit & Compliance

- Audit readiness across multiple TPAs
- Clear documentation trails
- Faster dispute resolution



- Payer-grade traceability
- Strong defence against downgrades
- Confidence during Hospital reviews

Advantage 'ZyncFlo'



ZyncFlo in In India

IRDAI defines the rules.

Zyncflo brings order to TPA-driven complexity.

Zyncflo in Hospitals:

TPAs enforces discipline.

Zyncflo helps hospitals operate profitably within it.

A Natural Pass for Hospitals Cashless Claims.

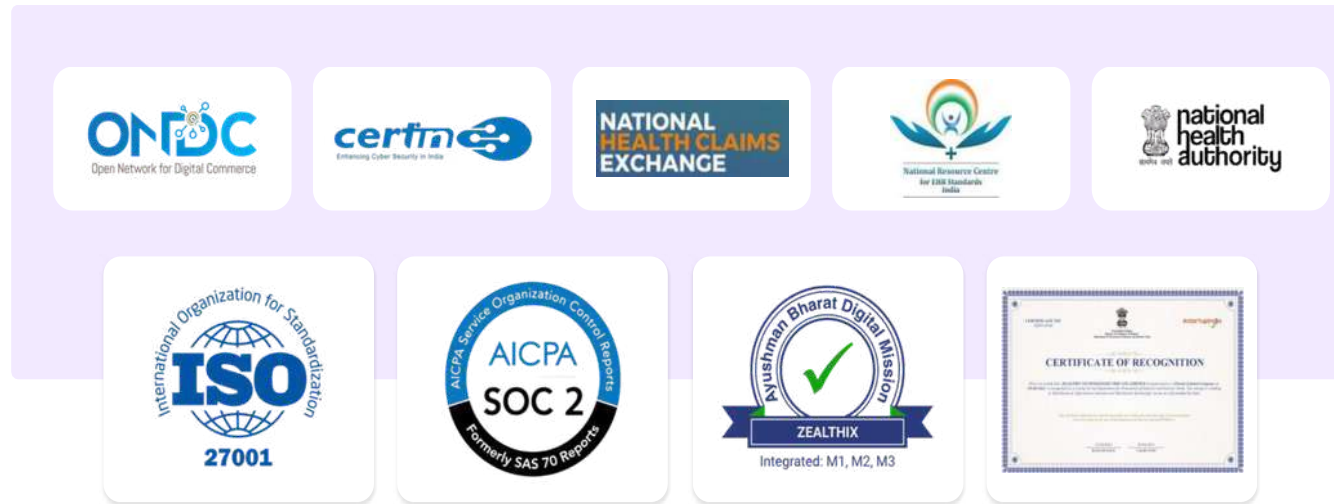
Don't just be cashless. Be coordinated..

ZyncFlo — *Built for Hospitals scale..*

Don't just comply. Protect margins.

ZyncFlo — *Built for Hospitals discipline.*

Certifications & Affiliations



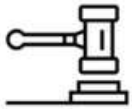
- We aggregate Healthcare Network digitally
- We work in Healthcare Standards and Codes, globally accepted and approved by NRCeS
- We are approved by NHA and ONDC
- We are driving Interoperable Healthcare Ecosystem in India

We work very closely with NHA, NRCeS, ABDM & other Government Initiatives in Healthcare

ZyncFlo Compliance



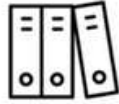
GOVERNANCE



LAW



TAXATION



REGULATION



TRANSPARENCY



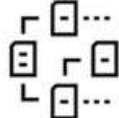
ACCOUNTING



POLICIES



RISK MANAGEMENT



PROCEDURE



RULES

- Adherence to VAPT DAST HIPPA & GDPR
- Follow strict guidelines of DPDP and GDPR
- Compliant to IRDAI Regulations

2- Day Implementation Steps



READY TO TRANSFORM?

See ZyncFlo in action with your own claims data.

What's included in the demo:

- Live claim processing walkthrough
- Custom integration assessment
- ROI projection for your organization
- Implementation timeline review Q&A with our solutions team

[Schedule Demo →](#)



HEALTHCORE
VENTURES
build.scale.expand.

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